

Abstract

Similar to other academic libraries, Daniel Library at The Citadel, Charleston, South Carolina, utilizes student peer staff to help provide patron services at our combined services Information Desk. Notably, Daniel Library draws on the creative, technological, and inventive skills of its student staff to research and create temporary and special museum exhibits and events, instruct and train Makerspace users, create monthly book displays, design and create library publications and fliers, and provide library staff training under librarian supervision.

Graduate assistants and work/study undergraduate staff have completed more extensive, time-intensive, and detail-oriented projects including scanning and transcribing archival items for digital collections, researching and developing a biographical booklet about alumni class ring histories, answering Reference and Archive research queries, and providing user evaluations of database pages.

We believe creative projects challenge and engage our student staff, while providing valuable experience. At the same time, our student staff provides needed assistance to the library. Our anecdotal proof is in our retention rate, our student staff leave only at graduation and one has even recruited his twin brother!

Fun Stuff

On their own initiative, our student staff has combined fun, food, and makerspace training. During the summer, our graduate assistants started baking contests, complete with literary themes. Books and DVDs from the *Hunger Games* and *Maze Runner* series were on display. Winners were voted for and then staff training followed our delicious snacks!



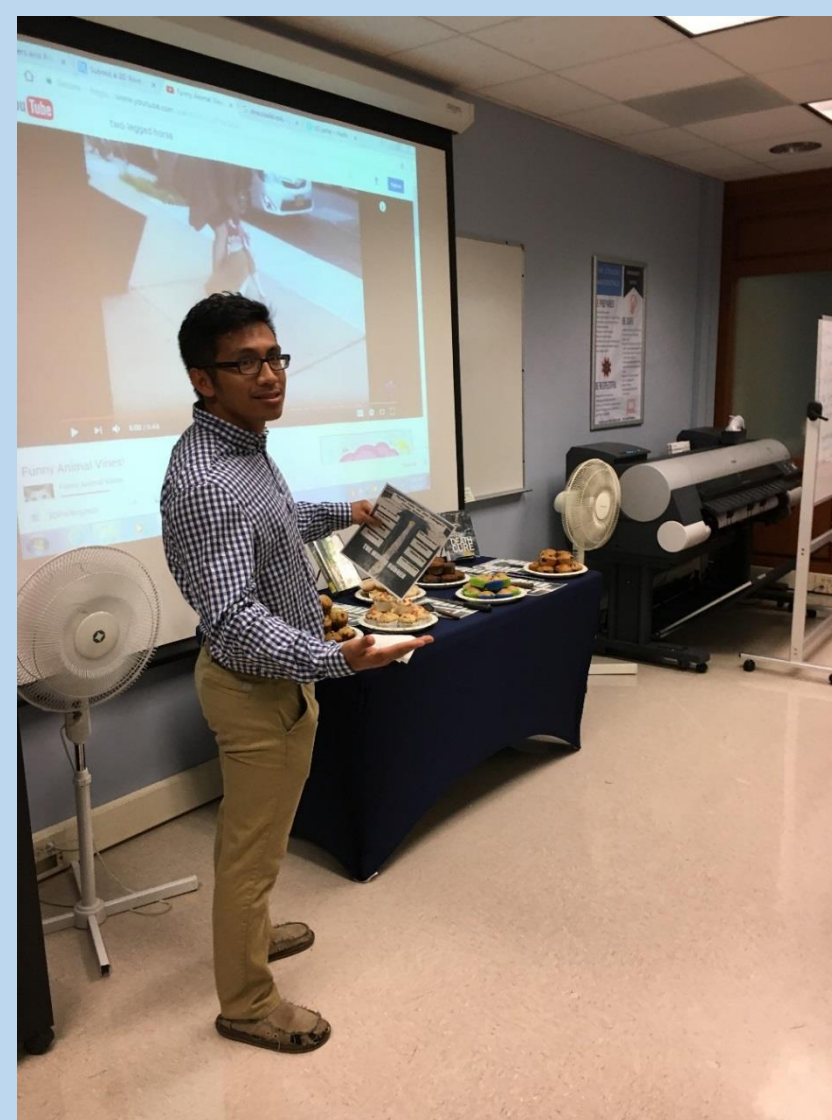
Voting during the "Cookie Games."



Voting sheet for the "Cookie Games."



Second contest flyer for the "Muffin Runner" bake-off.



Our GA led camcorder training for staff after the "muffin-off" contest.

Creative and Helpful! Developing Student Peer Staff Skills

Deborah Turkewitz, Information Services Librarian, Daniel Library, The Citadel

The student staff at Daniel Library, The Citadel are an invaluable resource. Not only do they bring knowledge and a willingness to work, they bring a great sense of fun, adventure, and camaraderie to our library operations. Our goal has been to provide student staff with creative experiences and opportunities beyond traditional uses of student staff, especially since they come from diverse academic backgrounds. Our students do share necessary reference desk duties, shelve books, and help patrons. Our students go above and beyond with their creative impulses. In fact, without them staffing the Makerspace, preparing Museum exhibits, and researching Archival requests, we would not be able to deliver the variety of services we have in the Library, Museum, Archives, and Makerspace.



GAs and staff preparing summer hurricane preparedness exhibit.



GA preparing 3D exhibit illustrating time/quantity of filament for printing.



GAs installing travel-themed exhibit in library.



GA working on book display



GA designed, planned, and installed Cybersecurity Month book display.



Volunteer first, then work/study student helping with museum opening.



Student staff and Museum Club "Class of 1967" exhibit.



Work/Study student presenting at Museum event.



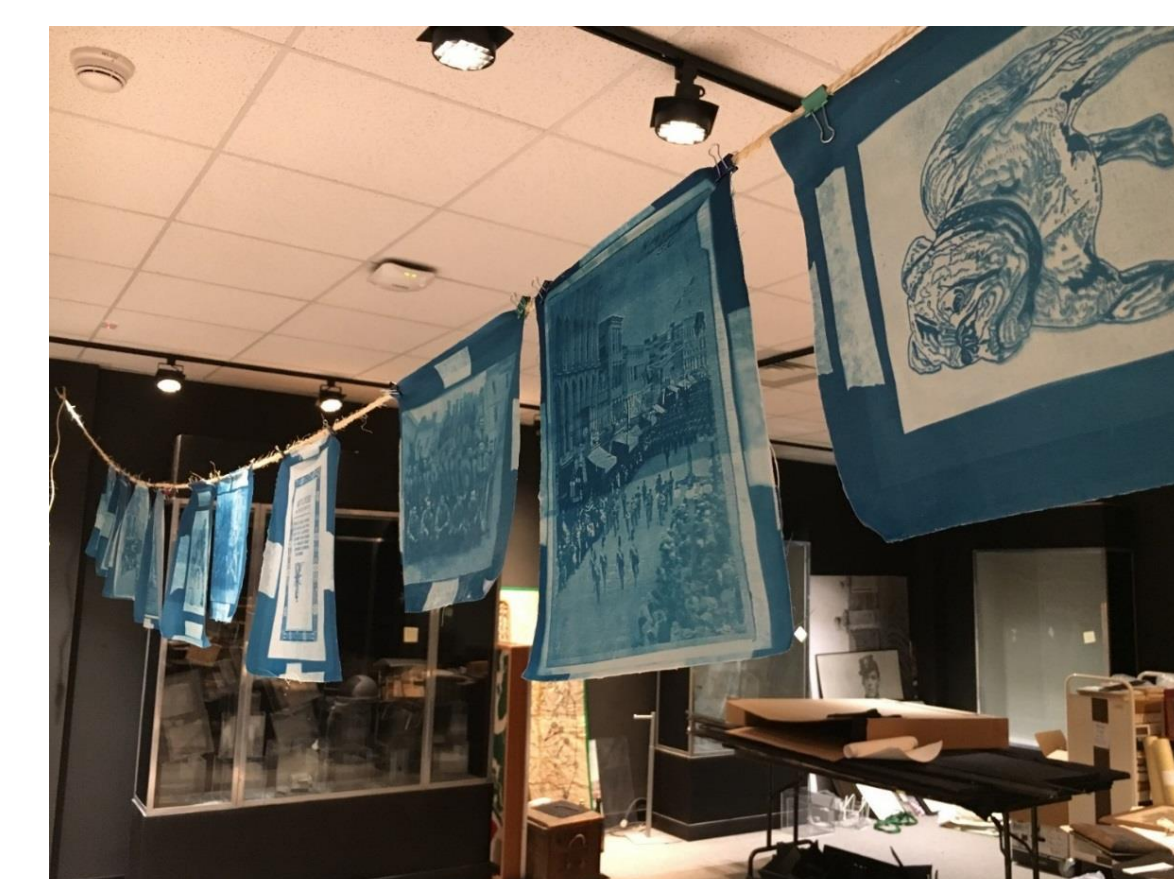
Summer students preparing museum exhibit.



Intern helping with hurricane preparations.



Work/study student and Museum Club preparing Cyanotype workshop.



Students and cyanotype workshop.

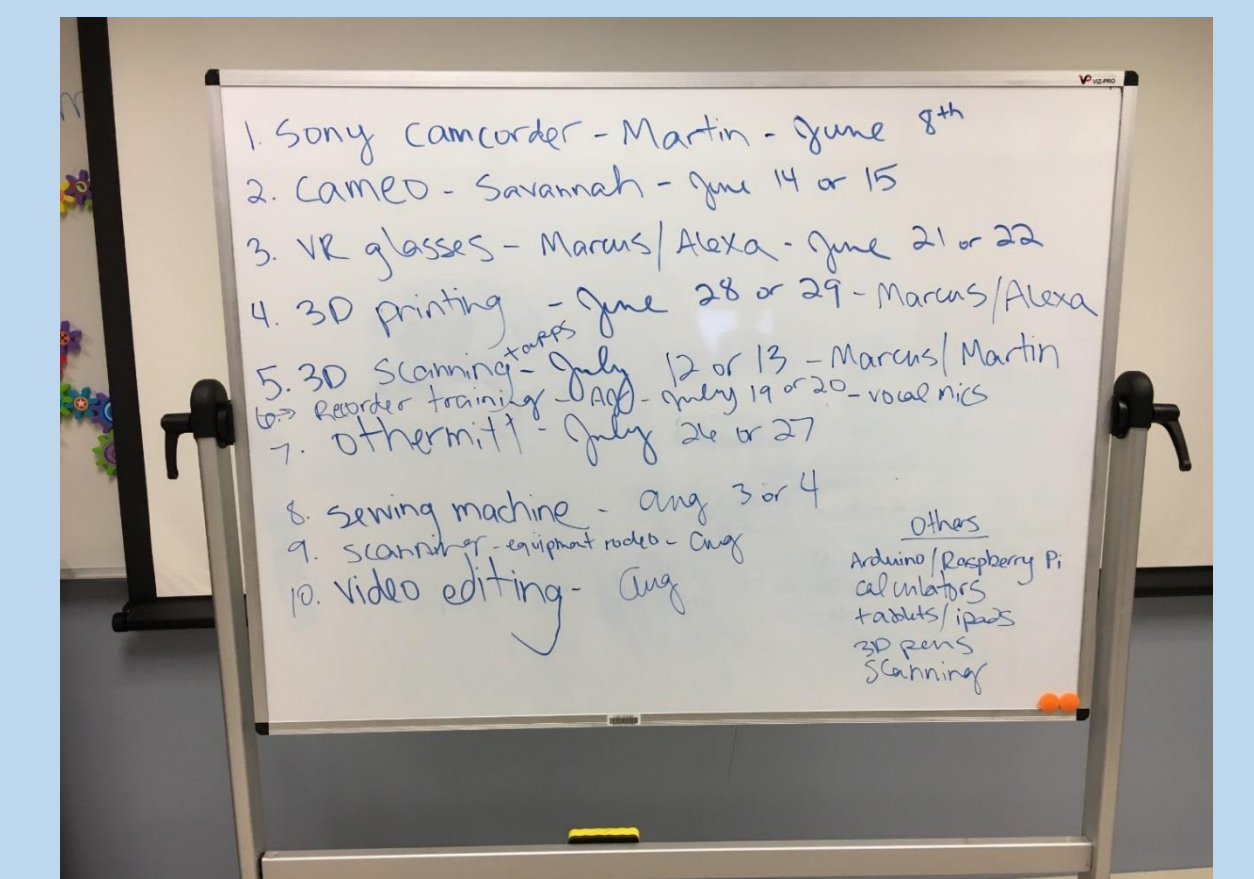
GAs as Trainers

Opened on March 1, 2017, The Citadel Makerspace is an innovative, emerging technologies lab run by Daniel Library. The Makerspace is open to all Citadel students, faculty, and staff. Our collaborative environment fosters formal and informal learning with hands-on learning, regardless of level of expertise.

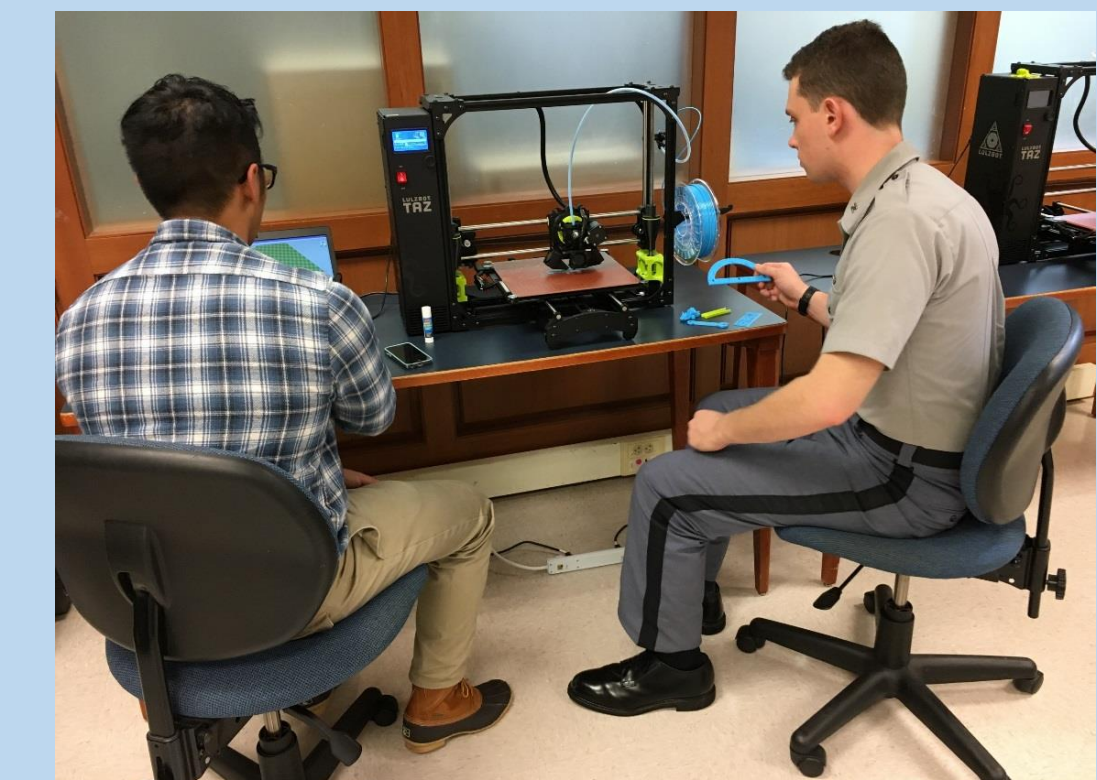
Our graduate assistants, Work/Study students, and more recently, our student-led Makerspace Club have proven invaluable by learning about the equipment and leading staff and student training sessions. Training sessions covered Go Pro cameras, Sony camcorder, 3D printers, and Cameo Silhouette cutter.

Our GA trainers typically practice with the equipment, prepare and present a PowerPoint session to staff. The presentation is saved to our internal network and the students are available for individual consultations. One GA is now learning how to create and play holograms on an iPhone and planning to present a workshop open to our campus community. Our new Makerspace Club members are now beginning to present trainings as well, for example, Blender and iMovie.

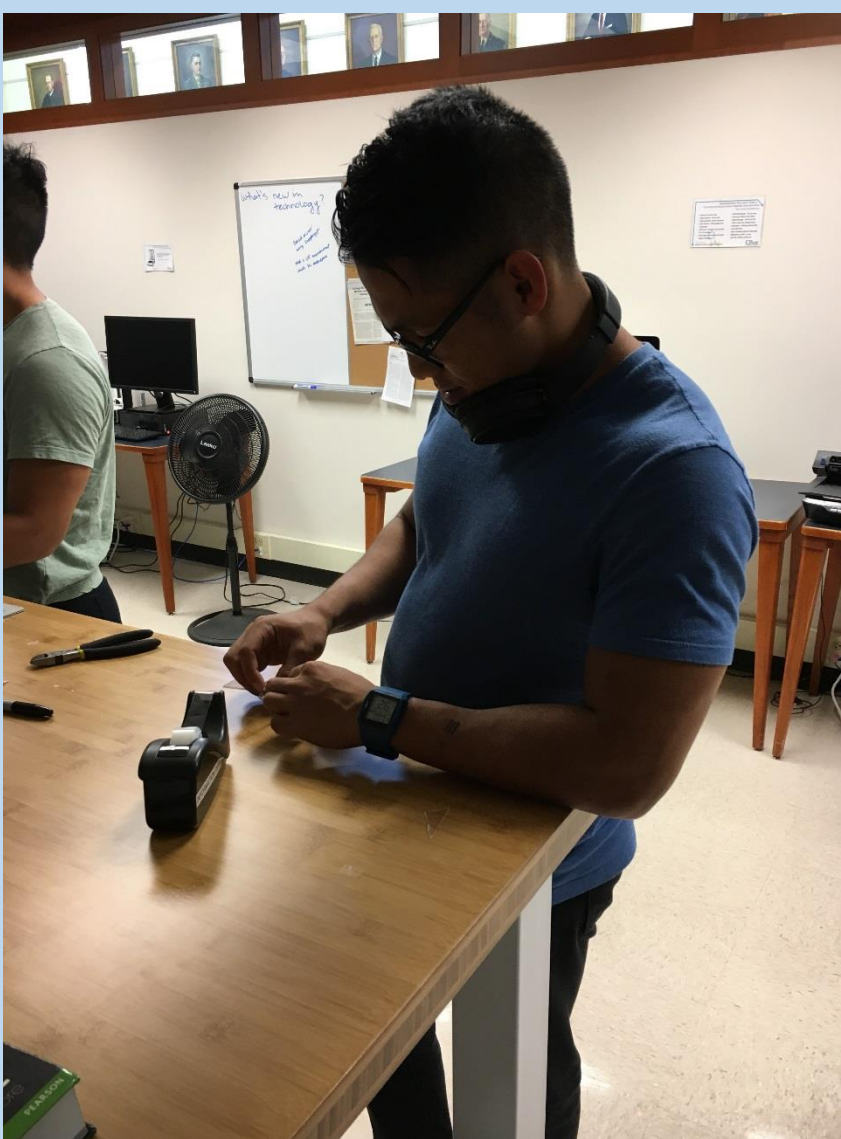
Makerspace



Our training calendar, subject to change!



GA training and operating a 3D printer with cadet in The Citadel Makerspace.



GA learning how to make a hologram, in preparation for a campus workshop.



Two graduate assistants leading our first staff training in The Citadel Makerspace. They prepared a PowerPoint program, demonstrated how to use a GoPro, how to download the GoPro app, and how to circulate the equipment in Springshare's LibCal Equipment booking module and Millennium's circulation module.

